

## Board of Directors Regular Meeting

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Location: Hybrid

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Date: July 23, 2024

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Time: 5:30 PM

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### Minutes

#### Board Members Present:

Molly Gutilla, MS DrPH, Board President  
Julie Kunce Field, JD, Board Vice President  
Joseph Prows, MD MPH, Treasurer  
Erin Hottenstein, Assistant Treasurer  
John McKay, Secretary

#### Staff Present Online:

Julie Estlick, Communications Specialist  
Kristen Gilbert, Graphic Designer  
Emily Leetham, Operations & Care Supervisor  
Tonya Kron, Mental Health Connections  
Program Manager

#### Staff Present:

Liane Jollon, Executive Director  
Abby Worthen, Deputy Director  
Alyson Williams, PPRE Director  
Sean Kennedy, Interim Communications  
Director  
Dana Turner, Health Services Director  
Katie Matus, Health Services Coordinator  
Katie Wheeler, Compliance Officer  
Jill Wear, Dental Services Manager  
Chris Roth, Information Systems/Network  
Manager  
Rosie Duran, Health Care Access Manager  
Misty Manchester, Human Resources Director  
Julie Kenney, Human Resources Specialist  
Lead  
Jessica Shannon, Quality Improvement  
Projects Manager  
Lauren Jones, Executive Assistant

#### I. Call To Order

- a. Roll Call Board of Directors

Director Molly Gutilla called the regular meeting to order at 5:32 p.m.

b. Welcome Guests & Attendees

c. Conflict of Interest Statement

None.

d. Approval of Agenda

Motion: To approve the agenda as presented.

*Moved by John McKay/Second by Julie Kunce Field/Carried Unanimously*

## **II. Public Comment**

Richard Cox thanked the Health District as well as staff for the work they do in the community.

Kristen Cochran-Ward shared concerns about the direction of the Health District, noting concern about change, stability, leadership, staff morale/retention, and community relationships and dollars spent.

## **III. Presentations**

a. Health Care Access Program Updates – Dana Turner/Rosie Duran

The Health Care access (Larimer Health Connect) program staff shared efforts from the past year to address the challenges faced due to Medicaid 'Unwinding.' More than 1.8 million Coloradans were enrolled in Medicaid and CHP+ prior to the unwinding. As of July 12, 2024, 769,188 (48%) of Colorado residents were disenrolled while 833,916 or 52% were renewed. Key challenges regarding Medicaid renewals included: A lack of resources and infrastructure on the County level and procedural and paperwork-related denials and change in eligibility.

Staff shared progress on the Health Coverage Outreach Project, an initiative to increase community awareness of the changes to Medicaid enrollment and the support resources available through Larimer Health Connect. The campaign ran from October 2023 – May 2024 and key results included a 26% increase in appointments at Larimer Health Connect (LHC), 4,271 people reached through Rocky Mountain Health Plan's (RMHP) member List, 945 appointments during the Open Enrollment Period, and a 12% increase in marketplace enrollments. LHC was able to connect individuals with health care coverage and as a result also saw an increase in the need for those needing prescription assistance. Looking ahead, Larimer Health Connect will work to maximize options for undocumented community members through the OmniSalud Program and Cover All Coloradans.

b. Dental/Oral Health Presentation – Dana Turner/Jill Wear

Family Dental Clinic staff shared a program update which highlighted recent partnership expansion updates with La Familia, Fuerza Latina, and Front Range Community College. Through a contractual partnership with Jet Marketing, the Dental Benefit Expansion Campaign generated 1.8 million total impressions from September 15

– December 31, 2023, boosting awareness of expanded Medicaid Dental benefits and the Family Dental Clinic.

In 2023, the Family Dental Clinic provided care to 606 patients ages 60 and older. Of those served, 283 patients benefited from financial assistance through the Colorado Dental Health Care Program for Low-Income Seniors State. The Family Dental Clinic is equipped with a wheelchair recliner - the only model of its type in Northern Colorado, to enhance dental care access and service quality for those using wheelchairs.

The General Anesthesia Program (GAP) is a unique service in Northern Colorado that provides dental care under anesthesia for clients with cognitive disabilities. Staff have noted that there are no other local options for this care; the nearest alternative is in the Denver metro area. GAP is administered through a new partnership that offers services at Poudre Valley Hospital, expanding resources to better accommodate patient needs and increase scheduling capacity. Currently, GAP serves approximately 33 individuals per year, including 11 out-of-district residents supported by external funding. The ability to serve those outside the district depends on future funding opportunities.

#### **IV. Consent Agenda**

Motion: To approve the consent agenda as presented.

*Moved by Erin Hottenstein/Second by John McKay/Carried unanimously*

#### **V. Action Items**

##### a. June 2024 Financial Statements Q2 Financial Report – Liane Jollon

Board Member Comment: This way of presenting the finances and the explanation of variance is easy to follow and you answer all my questions before the meeting. A lot of the effort to revamp and change the way financials is presented is appreciated.

Motion: To accept the financial forecast as presented.

*Moved by John McKay/Second by Julie Kunce Field/Carried Unanimously*

##### b. 2024-2025 Strategic Plan – Liane Jollon

The [FY2024-2025 Strategic Plan](#) was presented by Deputy Director, Abby Worthen. The plan is the result of a new strategic planning process that incorporated inclusive and collaborative feedback planning with the Health District Board of Directors, community partners, organizational leadership, and staff - setting the foundation to grow from and to envision the next 30 years.

The strategic plan represents feedback as well as program specific workplans that set the stage for what we want to accomplish in 2024 and where the organization is going in 2025.

The Health District is a unique special district with the opportunity to meet community needs with great responsibility, stewardship, transparency that is reflected in the plan through the following identified priorities:

- Great Governance
- Operational Excellence

- Health Equity
- Partnerships

The organization is working to build a dashboard that will include goals, objectives, and strategies to track work as it relates to identified strategic plan priorities.

Board Member comment: This is a very cool moment for our organization, and I like to think about strategic planning as both a process and product.

Board Member comment: Thanks to Liane and her team – we were so due for a strategic plan. I'm really thrilled with both the process and the product. When I think about the gathering in May with the board and with staff, the process was transparent, authentic, and really collaborative.

Board Member comment: I'm grateful for the opportunity to do this strategic plan with the staff and facilitator we had – I think she was excellent - and I know what this does - It sets about a heavy lift for everyone. I appreciate that and I'm very excited to see this implemented. Excited for professionalizing everything, using best practices, following the law, and doing what we need to do. This is my first time in my tenure here that we have done something even remotely like this – to this level of detailed depth analysis, while stepping back and saying who are we, what are we doing and why are we doing it. It is an enormous opportunity to seize this hard, hard work that everyone did in May and apply it going forward. I'm excited to connect this to what we do as a board and what the Health District does setting the foundation for the future.

Board Member comment: I am super excited and super grateful. There is something magic about getting a group of people together, imagining the future and putting it down on paper.

Board Member comment: I don't want this to be so aspiration that we can't complete this. There will be some hiccups and potholes. I ask that we be honest about that, so we don't feel defeated. I think we regroup and know that we can provide for our community. The strategic plan is a working document. It is a pathway not a final destination.

Motion: To approve the Health District of Northern Larimer County 2024-25 Strategic Plan.  
*Moved by Erin Hottenstein/Second by John McKay/Carried Unanimously*

## **VI. Reports**

### a. 2025 Budget Planning Timeline – Liane Jollon

The Board has a duty to adopt a budget and have it turned in by December 10, 2024. A budget timeline was presented.

### b. Fair Campaign Practices Act – Katie Wheeler

Katie Wheeler, Compliance Officer reported on Fair Campaign Practices Act (FCPA), CRS§1-45-101 limits certain campaign activities that elected or appointed officials of a state or political subdivision in Colorado may take.

Meeting Recess at 7:10 p.m. due to an internet outage.

Re-enter the regular meeting at 7:18pm.

c. Board of Directors Reports – Board of Directors

Joseph Prows – No report.

John McKay – June held a lot of great pride events in the area, including the Pride Prom at the Discovery Museum. The Health District was well represented at all events.

Erin Hottenstein – Attended NoCo Pride at the Ranch Complex. It was a great event with a great turnout.

Julie Kunce Field – Recently, a number of folks have come up to me individually and commented on the help they received at Larimer Health Connect. This has not happened before and reflects success of outreach efforts.

Molly Gutilla – No report.

d. Liaison to PVHS/UCHealth North Report – John McKay

The July PVHS/UCHealth Board of Directors Meeting did not take place – no report.

e. Executive Committee Update – Molly Gutilla

The Executive Committee has been busy working on the strategic plan.

f. Executive Director Staff Report – Liane Jollon

The County Assessor's office invited us to a DOLA presentation on potential changes in property tax due to current legislation and potential upcoming ballot initiatives.

The Health Services Director and Deputy Director of Operations have established the Client Service Collaborative, a series of facilitated discussions between staff across client-facing teams to address ongoing and emergent concerns common across Health Services teams. Upcoming topics include health equity in client service contexts, including the use of destigmatizing language and adherence to Culturally and Linguistically Appropriate Services (CLAS) standards in client-facing settings.

The Health District received a small award from the State Office of e-Health Innovation to facilitate a Listening Session with health system partners to assess Colorado's health IT needs to guide an updated state-level Health IT Roadmap. The Listening Session was held on Friday, June 21 with representatives from partner organizations including UCHealth, Rocky Mountain Health Plans, LIV Health, and Colorado Health Network.

## VII. Announcements

a. August 26, 2024, 4:00pm – Strategic Budgeting Work Session

b. August 27, 2024 – Colorado Intergovernmental Risk Sharing Agency (CIRSA) Elected Officials Training

c. August 27, 2024, 5:30pm – Regular Meeting

d. September 24, 2024, 5:30pm – Regular Meeting

## **Executive Session**

No Executive Session occurred.

## **VIII. Adjournment**

Motion: To adjourn the regular meeting at 7:31 pm.

*Moved by John McKay/Second by Erin Hottenstein/Carried Unanimously.*