

### Mission, Vision & Values

#### **Mission**

We improve lives. In big ways through learning, healing and discovery. In small, personal ways through human connection. But in all ways, we improve lives.

#### **Vision**

From health care to health.

#### **Values**

Patients first

Integrity

**Excellence** 



#### **Values in Action**

- We take care of others by taking care of ourselves.
- We always prioritize safety.
- We connect with compassion and respect.
- We **act inclusively** so those with diverse ideas and perspectives are supported.
- We speak up when there's an opportunity to make things better.
- We provide extraordinary care and service by being accountable for our actions.
- We **strive for excellence** in our work and when we fall short, we learn and improve.

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### **About UCHealth**



4 Northern Colorado 4 Metro Denver 6 Southern Colorado



hospital beds 579 Northern Colorado 989 Metro Denver 562 Southern Colorado



**Poudre Valley Hospital** Fort Collins



**Medical Center of the Rockies** Loveland



**Greeley Hospital** Greeley



**Longs Peak Hospital** Longmont



**Broomfield Hospital** Metro Denver



**University of Colorado Hospital** Metro Denver



**Highlands Ranch Hospital** Metro Denver



**Memorial Hospital North** Colorado Springs



**Grandview Hospital** Colorado Springs



**Memorial Hospital** Colorado Springs



**Pikes Peak Regional Hospital** Woodland Park



Yampa Valley Medical Center Steamboat Springs



**Parkview Medical Center** Pueblo



**Parkview Pueblo West Hospital** Pueblo

More than

33K employees 108K surgeries

**2.7M** unique patients

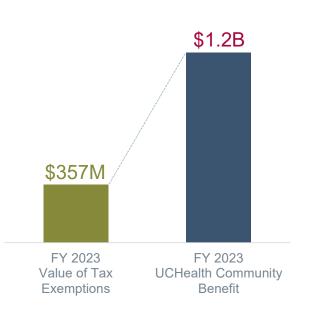
outpatient, urgent care and emergency room visits

6K affiliated or employed providers 973 new patients per day 155K inpatient admissions and observation visits

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### Investing in our communities

UCHealth provides community benefits well beyond the value of our tax exemption<sup>1</sup>



UCHealth is Colorado's largest provider of Medicaid

1.1M

Medicaid IP and OP annual visits<sup>2</sup>

29%

of Colorado's hospital Medicaid care is provided by UCHealth<sup>3</sup> UCHealth is developing Colorado's health care workforce to fill critical jobs

1,750

enrolled in a career development program funded by UCHealth

1,300

physicians trained each year (200 are funded 100% by UCHealth)

<sup>1</sup> Community benefit based on Schedule H reporting and includes PVH, MCR and Greeley; tax value analysis based on methodology provided by Plante Moran

<sup>2</sup> UCHealth FY 2024 year-to-date through April annualized

<sup>3</sup> FFY 2023 CHASE Report (published February 2024), based on Medicaid adjusted discharges

## Our Community Health Needs Areas of Focus in Northern Colorado

Priorities identified in Community Health Needs Assessment 2022 – 2024

Behavioral health

Access to care

Chronic diseases

>115

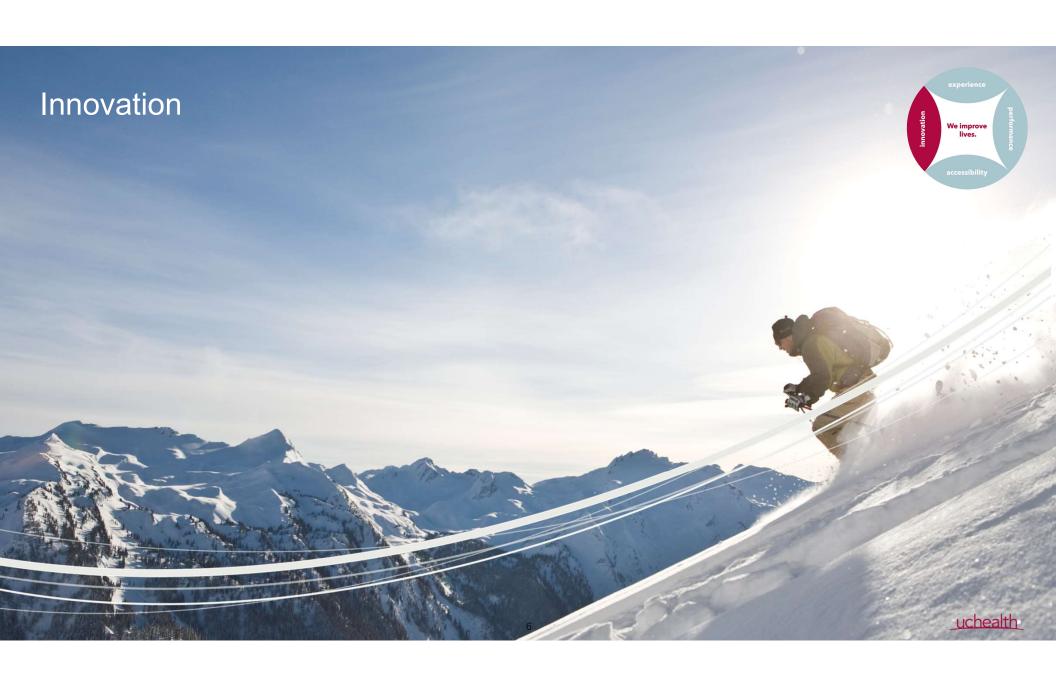
community partners and organizations engaged directly or through collaboratives during the development of our CHNAs FY 2023 community benefit<sup>1</sup>

\$330M total community benefit

\$160M

uncompensated care for uninsured and underinsured

1 Community benefit based on Schedule H reporting and includes PVH, MCR and Greeley



### **Unified Communications Program**

#### **Vision**

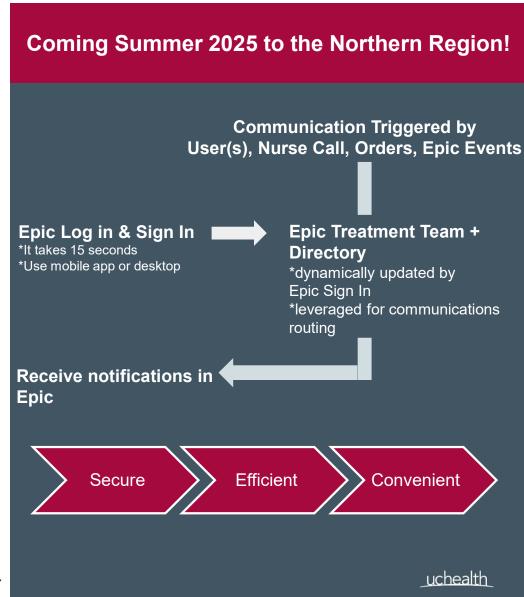
We will build a communication platform **connected to the patient's electronic health record** that easily identifies the *right recipient, minimizes miscommunication and minimizes disruption* for all parties.

#### **Objectives**

- Modernize and streamline.
- 2. Eliminate misdirected communications.
- 3. Remove unnecessary disruption.

#### Steer

Kelly Bookman Sr Medical Director, Diana Breyer CMO, Diann Christie IT Director, Mark Clark IT VP, Tamera Dunseth Rosenbaum CNO, Steve Hess CIO, Collin Hoffmann IT Program Director, Katherine Howell CNO, CT Lin CMIO, Katie Markley Sr Medical Director, Alice Pekarek IT Sr Director, Jonathan Pell Sr Medical Director, Margaret Reidy CMO, David Steinbruner CMO South



## **New Capital Approved**

## Safety

#### **MCR**

- Cath Lab- Radiation Protection System
- Emergency Department-Belmont Rapid Infusers
- Emergency Department-Ultrasound

#### **PVH**

- Cath Lab- Radiation Protection System
- Garfield Clinic Sidewalks

#### GH

 Cath Lab- Radiation Protection System

## Security

#### **MCR**

- Security- Medical Office Building Equipment Upgrade
- Women's Care- Elpas Infant Security System

#### **PVHS**

 Region Video Server Refresh

## Quality

#### **MCR**

- Cardiovascular Sonography Epiq Ultrasound System
- Cath Lab- Pulse Select System
- Micro- Urinalysis Lab Analyzer
- Operating Room- Medistem MiraQ Equipment

#### **PVH**

- EMS- Zoll Case Review
- MRI Deep Resolve

#### GH

- Cath Lab- Volcano Core System
- Interventional Radiology-Phillips Azurion System Upgrade

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## Making a difference in our patients' lives each and every day

PVH-MCR-GH - FY2024

#### **Sepsis** survival rates

68

additional lives saved each year hospital

additional lives opportunity each year compared to average compared to top 5% hospitals

#### Readmission rates

831

fewer readmissions each year compared to average hospital

**52** 

readmission opportunities each year compared to top 5% hospitals

#### Mortality and survival rates

**178** 

additional lives saved each year compared to average hospital

151

additional lives opportunity each year compared to top 5% hospitals

10

### Length of stav

17,125

additional days at home each year with family compared to average hospital

1,310

opportunity days at home each year with family compared to top 5% hospitals

Comparison to other Vizient cohort hospitals using 2022 academic risk model Timeframe for sepsis, mortality and LOS: July 2023 to June 2024 Timeframe for readmissions: June 2023 to May 2024



**PERFORMANCE** 

## Framework for High Reliability Healthcare

**Culture:** How we as individuals, teams and organizations model high reliability behaviors in our daily work and interactions

**Knowledge:** Transparent information sharing with a focus on using clinical, operational and cultural data to identify and respond to bright spots and opportunities

**Learning:** The continuous focus on understanding why problems occur and designing and scaling systems, processes and human interactions to minimize risk and avoid harm

Leadership: The skills, activities and behaviors needed to guide and manage a high reliability journey

**Management Systems:** Visual management systems to advance a high reliability strategy, foster accountability, deploy strategic priorities to the front line, and drive continuous improvement.



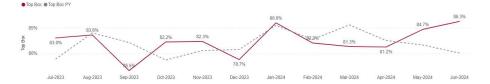
## Northern Colorado FY24 Key Questions & Dimensions

**Overall Rate-** FY24 Overall Rate increased +0.9% Top Box over FY23 ending with a 3-month upward trend.

| Date Range                                       | Score (Top Box) | FY24 Delta   |
|--|-----------------|--------------|
| FY24 (July not finalized)                        | 79.2%           |              |
| FY23   | 78.3%           | +0.9%        |
| Trended Top Box<br>● Top Box ® Top Box PY<br>85% |                 | <b>/</b> 63% |
| 80.5%<br>80.5%<br>80.5%                          | 80.7% 81.0%     | 79.4%        |

**Would Recommend hospital-** Increased +0.3% Top Box over FY23 ending with a 3-month upward trend.

| Date Range                | Score (Top Box) | FY24 Delta |
|---------------------------|-----------------|------------|
| FY24 (July not finalized) | 82.2%           |            |
| FY23                      | 82.0%           | +0.2%      |

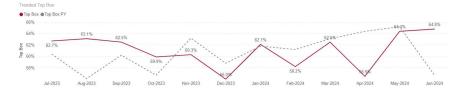


**Ease of finding someone to talk to-** FY24 decreased -0.9% Top Box over FY23 and is trending flat over the second half of the FY.

| Date Range                                   | Score (Top Box) | FY24TD Delta |
|--|-----------------|--------------|
| FY24 (July not finalized)                    | 68.1%           |              |
| FY23   | 69.1%           | -1.0%        |
| Trended Top Box  ■ Top Box ● Top Box PY  75% | 71.8%           |              |
| 88 70% 70.3% 88.9% 85.2% 65.2%               | 68.4%           | 69.3% 69.3%  |

**Responsiveness-** FY24 increased +0.2% Top Box with high variability month-tomonth. "After pressing call button, got help as soon as wanted" increased +0.5%, and "Help getting to bathroom" maintained it's FY23 score.

| Date Range                | Score (Top Box) | FY24 Delta |
|---------------------------|-----------------|------------|
| FY24 (July not finalized) | 58.5%           |            |
| FY23                      | 57.9%           | +0.6%      |





## **UCHealth Strategic Objectives**



## North Region Three-year Strategic Priorities

- Provide top quality, safety, and experience
  Achieve top decile performance in quality, safety and experience
- Recruit, develop and retain top talent
  Recruit and develop top talent while maintaining an engaged workforce
- Achieve Growth Objectives
- Implement targeted growth strategies for admissions, surgeries, emergency room and outpatient visits
- Achieve financial targets
- 4 Ensure North Region grows strategically significant programs, maintains labor efficiency and meets EBITDA and margin goals
- Develop Plan for Strategic Expansion of Access and Real Estate
  Create regional plan to assess and evaluate access for Acute Care, Outpatient
  Services, and Diagnostics to support community needs





## FY 2025 Strategic Initiatives

## Clinical quality and patient safety

## Staff Retention and Recruitment

## Targeted Growth Strategies

#### Achieve Financial Targets

#### Assess Opportunities for Strategic Expansion

#### INITIATIVE DESCRIPTION

Provide top quality and safety across our sites of care

Improve staff recruitment, development and retention

Develop campus specific strategies for admissions, surgeries, Emergency Room visits and outpatient visits Continue to advance tactics around targeted growth, efficiency, labor and expense management Evaluate access for Acute Care, Outpatient Services, and Diagnostics to support community needs

#### STRATEGIC PRIORITY

- (1) Quality and experience
- (1) Quality and experience
- (2) Financial performance
- (1) Quality and experience
  - (2) Financial performance
  - (3) Service line growth
- (1) Financial performance
- (2) Service line growth
- (1) Service line growth(2) Financial performance

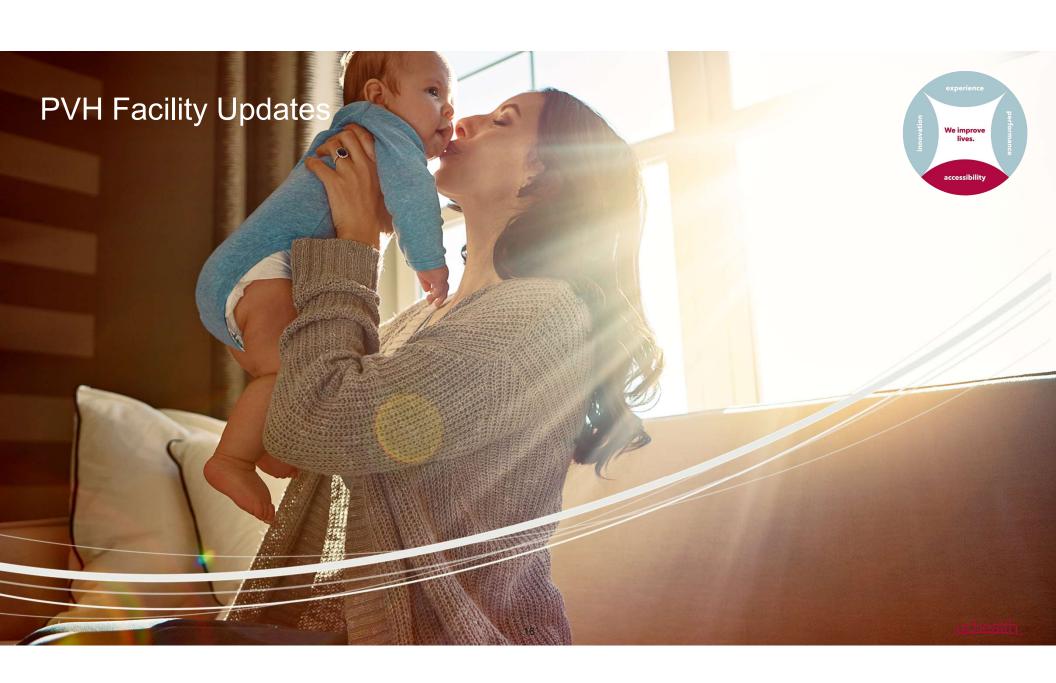












#### **Milestones**

- Main entrance opened 5/29/24
- Labor and Delivery unit activated 7/11/24
- Curtain wall construction scheduled to start 7/15/24

#### **Next Steps**

- Fire alarm replacement testing ongoing.
- Orthopedic unit moving to 5th floor, go-live September 2024.
- Women's Post Partum build out, go-live December 2024.
- Behavioral Health Inpatient Unit construction continues in the third-floor shell space.
- Behavioral Health procedural ECT services, go-live January 2025
- New Infusion Center construction starts in fall, go-live June 2025
- Finalizing last phase of parking re-alignment, landscaping, and resurfacing will be completed in early September, due to rain delays.





Before and After Entrance and new Lobby







### Meditation Room and Fireplace





Heart Vascular Care, Waiting area and Main hallway







### **PVH Behavioral Health Unit**

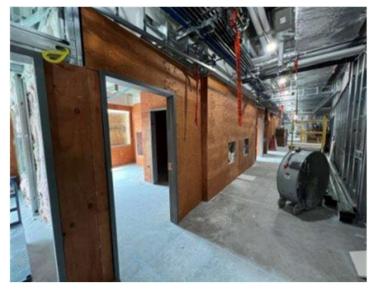
Project consists of renovations to relocate Neuro, Ortho, Inpatient Behavioral Health, Interventional Psychiatry, Infusion Services and Outpatient Services. (\$54 million)

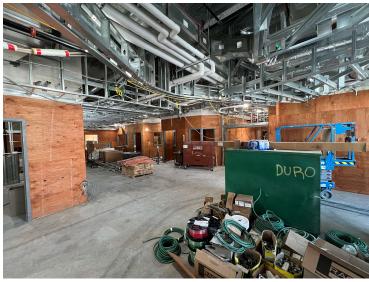
#### **Current State**

- Behavioral Health Inpatient
  - Framing
  - Mechanical, Engineering, Plumbing (MEP) rough
  - Rough carpentry
  - Flooring Prep
  - Construction Completion August 2025
  - o Go-Live October 2025
- Behavioral Health Electroconvulsive Therapy
  - o Construction completion December 2024
  - o Go-Live January 2025

#### **Next Steps**

- Behavioral Health Inpatient
  - Full mock-up room completion for review early September 2024.
  - Take over of existing Orthopedic unit September 2025.





### **PVH Ortho**

#### **Current Status:**

- Ortho moved from existing location on 3rd floor to 5th floor on 9/3/24.
- Activation team working on moving additional items today, 9/4 along with removal of existing equipment, devices, etc. In preparation for demolition of existing 3rd floor space for the BH Inpatient project.

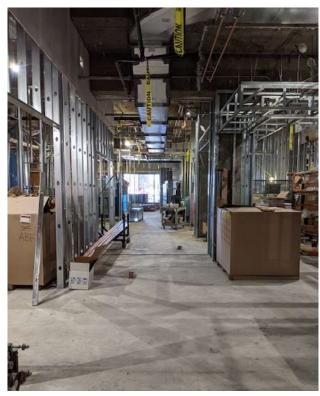






## Old ED/Periop Entrance Demo - New Pre-Procedural Area







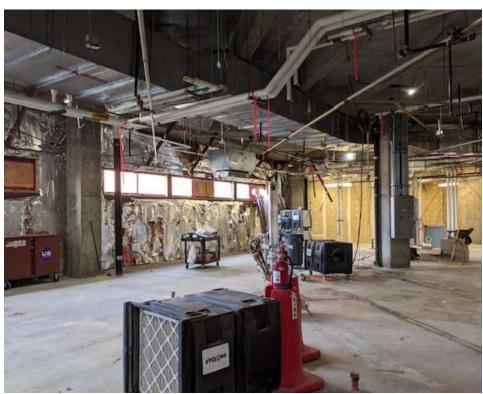
## **Old ED/Periop Entrance Demo**





## **Old Lab/New Cardiac Center**





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# August 2024 Financial Report

JESSICA SHAVER, YPTC

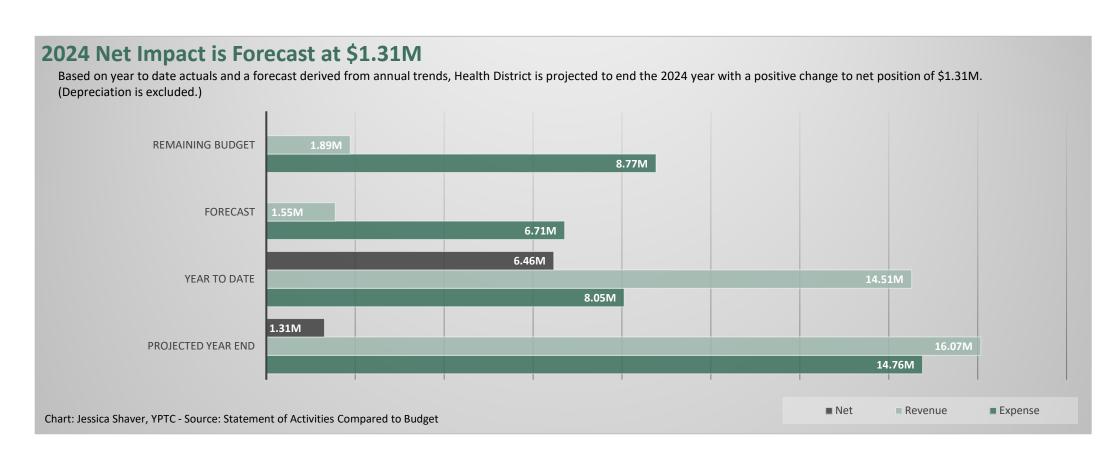
## Financial Highlights

|              | August Actual | August Budget | YTD Actual | YTD Budget |
|--------------|---------------|---------------|------------|------------|
| Revenues     | \$539k        | \$518k        | \$14.51M   | \$14.55M   |
| Expenses     | \$973k        | \$1.26M       | \$8.23M    | \$10.44M   |
| Net Position | (\$434k)      | (\$745k)      | \$6.29M    | \$4.10M    |

Change in Net
Position is ahead of
budget by 53% as of
August 2024.

- 88% of all budgeted revenue for 2024 has already been recognized, including all Property Tax revenue.
- Expenses have been trending 23% below budget, but this is expected to change as vacancies are filled.
- The following visualization highlights how these two factors are projected to impact the Health District's Change in Net Position for the conclusion of 2024...

## Financial Highlights



## Recommendations & Progress Updates

## Documentation of Finance Procedures

Improvements: segregation of duties, timeliness of information, information sharing.

In Progress: streamline, find efficiencies, documentation.

## Accounting Software Transition

Health District will be transitioning to different accounting software.

Demonstrations are scheduled with top candidates; a decision and migration timeline are pending.

## Chart of Accounts Restructure

The Chart of Accounts will be restructured to reduce overcomplexity and provide more meaningful financial information.

The project will begin once accounting software has been chosen.

#### **Statements of Financial Position**

| ASSETS                           | August 2024 | August 2023 | Change    |
|----------------------------------|-------------|-------------|-----------|
| CURRENT ASSETS                   |             |             |           |
| Cash & Cash Equivalents          | 14,098,367  | 10,442,469  | 3,655,897 |
| Investments                      | 1,052,583   | 1,027,445   | 25,138    |
| Accounts Receivable              | 302,816     | 138,462     | 164,353   |
| Property Taxes Receivable        | 220,386     | 201,514     | 18,872    |
| Prepaid Expenses                 | 8,934       | 19,047      | (10,113)  |
| TOTAL CURRENT ASSETS             | 15,683,085  | 11,828,938  | 3,854,147 |
| NON-CURRENT ASSETS               |             |             |           |
| Leases Receivable                | 58,942,321  | 59,144,691  | (202,370) |
| Capital Assets, Net              | 9,741,538   | 9,915,632   | (174,095) |
| Leased Assets, Net               | 57,632      |             | 57,632    |
| TOTAL NON-CURRENT ASSETS         | 68,741,490  | 69,060,323  | (318,833) |
| TOTAL ASSETS                     | 84,424,575  | 80,889,261  | 3,535,314 |
| LIABILITIES & NET POSITION       |             |             |           |
| LIABILITIES                      |             |             |           |
| CURRENT LIABILITIES              |             |             |           |
| Accounts Payable                 | 828,297     | 763,864     | 64,434    |
| Deposits                         | 21,905      | 15,261      | 6,644     |
| Deferred Revenue                 | 217,987     | 483,229     | (265,241) |
| TOTAL CURRENT LIABILITIES        | 1,068,190   | 1,262,353   | (194,163) |
| NON-CURRENT LIABILITIES          |             |             |           |
| Compensated Absences             | 6,621       | 19,061      | (12,439)  |
| Deferred Property Taxes          | 220,386     | 81,313      | 139,073   |
| Deferred Leases                  | 59,332,084  | 59,536,407  | (204,323) |
| TOTAL NON-CURRENT LIABILITIES    | 59,559,091  | 59,636,781  | (77,690)  |
| TOTAL LIABILITIES                | 60,627,281  | 60,899,135  | (271,853) |
| NET POSITION                     |             |             |           |
| Retained Earnings                | 17,510,830  | 15,762,077  | 1,748,754 |
| Net Income                       | 6,286,464   | 4,228,049   | 2,058,414 |
| TOTAL NET POSITION               | 23,797,294  | 19,990,126  | 3,807,168 |
| TOTAL LIABILITIES & NET POSITION | 84,424,575  | 80,889,261  | 3,535,314 |

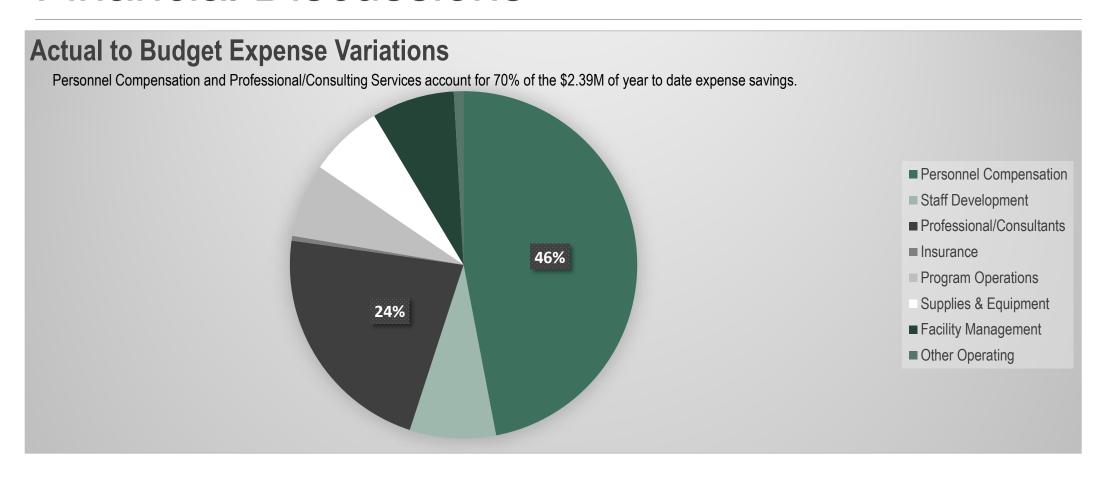
#### **Statement of Activities**

|  | August 2024 | Year to Date |                          |
|--|-------------|--------------|--------------------------|
| REVENUE  |             |              |                          |
| Property Taxes                                       | 120,139     | 10,481,811   | Tax dollars account for  |
| State of Colorado Backfill                           | -           | 998,987      | 82% of Total Revenue     |
| Specific Ownership Taxes                             | 62,122      | 406,511      | 02% Of Total Revenue     |
| Lease Revenue  | 118,842     | 1,094,756    |                          |
| Interest Income                                      | 64,806      | 401,107      |                          |
| Fee for Service Income                               | 24,726      | 174,079      |                          |
| Third Party Income                                   | 122,583     | 713,262      |                          |
| Grant Income   | 26,099      | 223,786      |                          |
| Donations  | -           | 60           |                          |
| Miscellaneous Income                                 |             | 20,448       |                          |
| TOTAL REVENUE  | 539,316     | 14,514,807   |                          |
| EVDENCES   |             |              |                          |
| EXPENSES Overhead                                    | (2.707)     |              |                          |
| Administration                                       | (2,787)     | - 072.665    |                          |
|  | 91,255      | 872,665      |                          |
| Board Expenses                                       | 9,608       | 85,137       |                          |
| Connections: Mental Health/Substance Issues Services | 188,534     | 1,651,824    |                          |
| Dental Services                                      | 316,180     | 2,589,859    |                          |
| Integrated Care (MHSA/PC)                            | 95,173      | 744,370      |                          |
| Health Promotion                                     | 44,708      | 397,984      |                          |
| Community Impact                                     | 61,399      | 490,641      |                          |
| Program Assessment & Evaluation                      | 24,509      | 197,790      |                          |
| Health Care Access                                   | 82,406      | 604,305      |                          |
| Resource Development                                 | 4,132       | 30,981       |                          |
| Leased Offices                                       | 9,569       | 104,660      |                          |
| Contingency - Operational                            | 1,373       | 36,366       | Health District has a    |
| Grants   | 24,462      | 243,759      |                          |
| Depreciation Expense                                 | 22,968      | 178,002      | Program Expense Ratio of |
| TOTAL EXPENSES                                       | 973,489     | 8,228,343    | 84%                      |
| CHANGE IN NET POSITION                               | (434,173)   | 6,286,464    |                          |

#### **Statement of Activities**

Actual to Budget Comparison

|  |            | Current Mo | nth      |       | Year to Date |            |           | Annual | Remaining  |           |
|--|------------|------------|----------|-------|--------------|------------|-----------|--------|------------|-----------|
|  | Budget     | Actual     | Variance | %     | Budget       | Actual     | Variance  | %      | Budget     | Funds     |
| REVENUE  |            |            |          |       |              |            |           |        |            |           |
| Property Taxes                                       | 159,865    | 120,139    | (39,726) | -25%  | 10,482,746   | 10,481,811 | (935)     | 0%     | 10,685,198 | 203,387   |
| State of Colorado Backfill                           | -          |            |          | 0%    | 1,031,897    | 998,987    | (32,910)  | -3%    | 1,031,897  | 32,910    |
| Specific Ownership Taxes                             | 61,412     | 62,122     | 710      | 196   | 385,207      | 406,511    | 21,305    | 6%     | 650,000    | 243,489   |
| Lease Revenue  | 127,666    | 118,842    | (8,825)  | -7%   | 1,021,332    | 1,094,756  | 73,424    | 7%     | 1,531,998  | 437,242   |
| Interest Income                                      | 40,000     | 64,806     | 24,806   | 62%   | 292,500      | 401,107    | 108,607   | 37%    | 415,000    | 13,893    |
| Fee for Service Income                               | 15,212     | 24,726     | 9,514    | 63%   | 121,695      | 174,079    | 52,383    | 43%    | 182,543    | 8,464     |
| Third Party Income                                   | 82,286     | 122,583    | 40,297   | 49%   | 658,286      | 713,262    | 54,976    | 8%     | 987,429    | 274,167   |
| Grant Income   | 29,276     | 26,099     | (3,177)  | -1196 | 539,823      | 223,786    | (316,037) | -59%   | 895,620    | 671,834   |
| Donations  | -          | 0.70       | -        | 0%    |              | 60         | 60        | 0%     | -          | (60)      |
| Miscellaneous Income                                 | 2,050      |            | (2,050)  | -100% | 16,400       | 20,448     | 4,048     | 25%    | 24,600     | 4,152     |
| TOTAL REVENUE  | 517,767    | 539,316    | 21,550   | 4%    | 14,549,886   | 14,514,807 | (35,079)  | 0%     | 16,404,285 | 1,889,478 |
| OPERATING EXPENSES                                   |            |            |          |       |              |            |           |        |            |           |
| Administration                                       | 113,664    | 88,468     | 25,196   | 22%   | 910,114      | 872,665    | 37,449    | 496    | 1,365,171  | 492,506   |
| Board Expenses                                       | 12,253     | 9,608      | 2,644    | 22%   | 98,021       | 85,137     | 12,884    | 13%    | 173,032    | 87,895    |
| Connections: Mental Health/Substance Issues Services | 273,711    | 188,534    | 85,177   | 31%   | 2,190,217    | 1,651,824  | 538,393   | 25%    | 3,289,543  | 1,637,719 |
| Dental Services                                      | 395,500    | 316,180    | 79,320   | 20%   | 3,164,000    | 2,589,859  | 574,141   | 18%    | 4,746,000  | 2,156,141 |
| Integrated Care (MHSA/PC)                            | 113,438    | 95,173     | 18,265   | 16%   | 907,702      | 744,370    | 163,332   | 18%    | 1,362,252  | 617,882   |
| Health Promotion                                     | 70,165     | 44,708     | 25,458   | 36%   | 562,272      | 397,984    | 164,288   | 29%    | 843,104    | 445,120   |
| Community Impact                                     | 96,554     | 61,399     | 35,155   | 36%   | 771,432      | 490,641    | 280,791   | 36%    | 1,157,452  | 666,811   |
| Program Assessment & Evaluation                      | 42,722     | 24,509     | 18,212   | 43%   | 341,774      | 197,790    | 143,984   | 42%    | 535,161    | 337,371   |
| Health Care Access                                   | 100,958    | 82,406     | 18,552   | 18%   | 811,908      | 604,305    | 207,603   | 26%    | 1,236,564  | 632,259   |
| Resource Development                                 | 4,941      | 4,132      | 810      | 16%   | 39,529       | 30,981     | 8,548     | 22%    | 59,293     | 28,312    |
| Leased Offices                                       | 11,634     | 9,569      | 2,065    | 18%   | 124,070      | 104,660    | 19,411    | 16%    | 170,605    | 65,945    |
| Contingency - Operational                            |            | 1,373      | (1,373)  | 0%    | -            | 36,366     | (36,366)  | 096    | 500,000    | 463,634   |
| Grants   | 27,233     | 24,462     | 2,771    | 10%   | 518,864      | 243,759    | 275,106   | 53%    | 1,377,309  | 1,133,550 |
| TOTAL OPERATING EXPENSES                             | 1,262,772  | 950,521    | 312,251  | 25%   | 10,439,904   | 8,050,341  | 2,389,563 | 23%    | 16,815,486 | 8,765,145 |
| CHANGE IN NET POSITION FROM OPERATIONS               | (745,006)  | (411,205)  | 333,801  | 45%   | 4,109,983    | 6,464,466  | 2,354,483 | 57%    | (411,201)  |           |
|  | (, ,0,000) | (,255)     |          |       | - Incologe   | 3,101,100  | -1        |        | (111,231)  |           |



## **Statement of Cash Flows**

| CASH FLOWS FROM OPERATING ACTIVITIES                   | August 2024  |
|--|--------------|
| Total Change in Net Position                           | 6,286,464    |
| Adjustments to Reconcile Change in Net Assets to Net   |              |
| Cash Provided by (Used in) Operating Activities:       |              |
| Depreciation & Amortization                            | 178,002      |
| Accounts Receivable                                    | 10,858,167   |
| Prepaid Expenses                                       | 70,134       |
| Accounts Payable                                       | (104,408)    |
| Accrued Liabilities                                    | (9,259)      |
| Deferred Revenue                                       | (10,759,684) |
| Net Cash Provided by (Used in) in Operating Activities | 6,519,417    |
|  |              |
| CASH FLOWS FROM INVESTING ACTIVITIES                   |              |
| Investments  | (20,205)     |
| Purchase of Fixed Assets                               | (72,341)     |
| Net Cash Provided by (Used in) Investing Activities    | (92,545)     |
| CASH FLOWS FROM FINANCING ACTIVITIES                   |              |
| Net Change in Debt                                     |              |
| Net Cash Provided by (Used in) Financing Activities    | -            |
| Net Cash Increase (Decrease) for Period                | 6,426,872    |
| Beginning Cash & Cash Equivalents                      | 7,671,495    |
| Ending Cash & Cash Equivalents                         | 14,098,367   |

# Concluding Thoughts

Health District is ahead of budget by \$2.35M so far this year.

While it is projected that the organization will conclude the year ahead of budget, it is not anticipated to be at as high of a margin as current trends show.

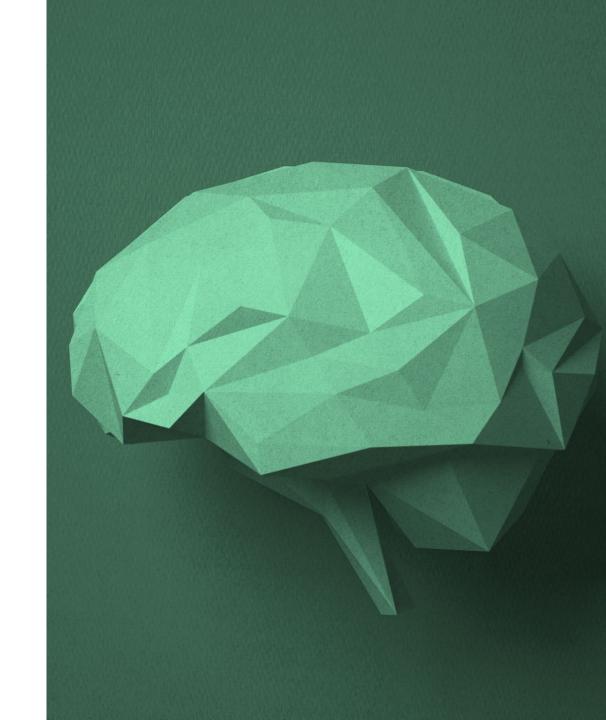
The Finance team is investing substantial efforts into providing more transparency in our financial reporting to enable and empower the organization and the Board of Directors to make financially sound decisions as we navigate through the 2025 Budget Season and beyond.

Financial clarity is key to success as the Health District of Northern Larimer County embarks on new strategic initiatives to enhance the health of our community.

# Mental Health Connections Project Updates

Board of Directors Regular Meeting September 2024





#### Connecting this work to the Strategic Plan

#### Strategic Plan Priorities, Objectives, & Strategies



**Great Governance** | **Strategy 2.1.1:** Evaluate existing programs, systems, and processes, and update them for quality improvement, fiscal sustainability, and transparency as needed.



Organizational Excellence | Strategy 2.1.2: Develop operational plans to enhance efficiency.



**Health Equity** | **Strategy 2.2.1:** Ensure equity measures are embedded into data systems and establish benchmarks.



**Partnerships** | **Objective 2.3:** Cultivate partnerships with organizations that represent and support the interests of priority populations and health-related social needs.



## EHR Implementation & Medicaid Billing Project



#### Where did we start?



Medicaid billing at Mental Health Connections (MHC) has been years in the making.



In 2023, 62% of our CAYAC clients and 46% of adult clients had Medicaid coverage.



The project has started and stalled several times.



#### What does it take?

1. Leadership commitment to quality improvement

2. Significant investment in people, time, and dollars

3. Robust project planning



#### Why Now?



New EHR's ability to optimize functionality without undue additional cost to taxpayers.



Funding from Rocky
Mountain Health Plan
allows for no additional
costs or impact to the
Health District budget.



Technology investments enable Medicaid billing and operational efficiencies.



Change management investments prepare teams to maximize & improve access to services.



Strategic priorities will be met through iterative measurement of access, demand, and capacity for services.



Increased access to real-time data, allowing for informed service delivery.



#### Current State vs. Future State

| Current State   | Future State  |
|---|---|
| Non-standardized legacy program model                       | Standardized program model that follows clinical best practices   |
| Unknown impact on community behavioral health services gaps | Clear understanding of access, demand, and impact of the services we provide  |
| Homegrown service definitions and parameters                | Distinct and defined delineation of services provided to the community  |
| Overlapping staffing roles                                  | Staff practicing to the full scope of their licensures and positions  |
| Significant operational inefficiencies                      | Modernized and efficient workflows, processes, and practices that enable high-quality service provision, compliant Medicaid billing, and data-driven programmatic decision-making |



#### Benefits of the Future State



Financial Optimization



Compliance Confidence



Operational Efficiency



Enhanced Client Care and Access



Promoting Health
Equity with Enhanced
Data Collection



Data-Driven Decision
Making



### Partnerships



## Behavioral Health Partnership Planning Collaboration (BHPPC)



Cross-Organizational Team



Streamlined Referrals



Improved Communication



Reduced Care Transitions



### Strategic Plan



#### Connecting this work to the Strategic Plan

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### Thank you!





Strategic Planning Update

September 24, 2024







#### MHSU Alliance 101

The Mental Health and Substance Use Alliance ("the Alliance" or "MHSU Alliance") is an unincorporated non-profit association.

The Alliance was established in 1999, meaning our community has been collaborating around behavioral health gaps and opportunities for 25 years.

The Health District Community Impact
Team (CIT) facilitates and convenes
the Alliance. When doing Alliance work,
CIT refers to ourselves as "Alliance
Staff".

We are happy to share more on the history and key accomplishments of the Alliance outside of this presentation.



#### Key Alliance Accomplishments in 2024

- ✓ **January 2024**: Reconvened the Mental Health and Substance Use Alliance
- ✓ April 2024 : Hosted Strategic Planning Retreat and kicked off official process; Identified Alliance priorities; updated Alliance's vision and values to reflect current community context
- June & July 2024: Convened Restructure Workgroup; developed and shared Priority Data Packets to inform strategic planning
- ✓ August 2024: Alliance Steering Committee adopted 4 themes (broad areas of focus) and restructure proposals by consensus
- October 2024: Alliance Strategic Plan published + celebrated at Release Party! (Details forthcoming!)



#### **2024 Strategic Planning Roadmap**



Steering

#### illance Staff

#### **April**

Strategic Planning Retreat - attend or provide input virtually. Prioritize CMP recommendations. Share meeting availability and cadence preferences.

Synthesize recommendations and priorities from retreat.

Determine new meeting cadence and timing.

Begin research into strategies.



#### May

Goal: Finalize changes to vision/values to inform next steps in strategic plan and Restructure Workgroup.

Strategy research.

Begin coordinating Restructure Workgroup. • \_\_\_\_

First workgroup meeting by end of May.

#### June

Goal: Alliance staff to present potential strategies to consider, based on retreat feedback.

Establish new meeting time/cadence.

Additional strategy research & refinement.

Support Restructure Workgroup.

First Restructure Workgroup Meeting!

June 21st

#### **2024 Strategic Planning Roadmap**



#### July

Goal: To Be Determined.

Continue refining strategies based on priorities identified at retreat.

No Meeting in July. Office Hours Thursday, July 11<sup>th</sup> from 2:30 – 3:30 pm.

Support Restructure Workgroup to propose recommendations to Steering Committee.

Begin coordinating Alliance Staff Strategy.

Second Restructure Workgroup Meeting!

July 19th

#### August

Goal: Discuss and vote on recommendations from the Restructure Workgroup.



Steering Committee Meeting August 8<sup>th</sup> will be in person only!

Continue drafting strategic plan.

Support implementation and operationalization of accepted restructure proposals.

Potential for some implementation support for restructuring.

#### **September**

Goal: MHSU Alliance Strategic Plan finalized and published.

Workgroups established.

Celebrate!

Finalize and publish strategic plan. Support implementation of working groups, including facilitation and reporting tools.

Continue coordinating Alliance Staff Strategy.





## mhsu alliance

– of larimer county –

#### **Our Vision**

Behavioral health is holistic, affirming, valued, and resourced as an essential aspect of whole-person health.

#### **Our Values**

Sustainable Change and Improvement | Whole Person Health Lived & Living Expertise | Health Equity Within and Across Systems Open-Mindedness & Respect





#### Structural Changes

General Members
Inform Steering Committee and participate in Workgroups. May include lived/living experts. community organizations, students, or anyone interested in supporting and promoting the mission and vision of the MHSU Alliance Steering Committee Decision-making body through consensus. Workgroups 9-11 total Members. 3-5 must be Implementation and lived & living experts. advisory body. Guide strategic plan & support Comprised of progress (including tracking and General and Steering communication). Committee Members. Of Larimer County

#### **Key Changes to Alliance Structure:**

- 1. Alliance Membership created "General Member" category
- Steering Committee Lived & Living Expert positions explicit
- Clarified meeting cadence & Member expectations
- 4. Clarified consensus-based decision-making
- 5. Clarified and expanded resource contribution from Members

Many of these changes are still in progress!

## The Strategic Planning Process







Behavioral Health Landscape Elevating, Not Duplicating

MHSU Alliance Priorities, Vision & Values

- Scan of existing community plans, recommendations, and other collaborative strategies (NoCoCAReS Strategic Plan, CHIP, Community Master Plan, Youth Behavioral Health Assessment, etc.)
- Member discussion and feedback
- April Strategic Planning Retreat
- MHSU Alliance history & accomplishments

Data Packets,
Alliance Restructure

**Themes** 

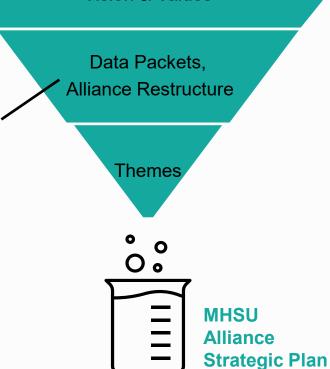






#### MHSU Alliance Priorities, Vision & Values

- Compiled and shared local, state, and federal data via Data Packets
- Workgroup of Members formed to deep dive into structure change recommendations
- Member discussion and feedback
- Research into systems change strategies that impact priorities and are aligned with vision, values, and data



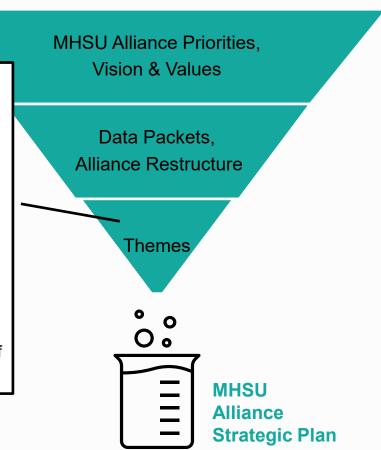




In August, seven themes (or broad areas of focus) were proposed to the MHSU Alliance and they adopted the following four themes by consensus:

- Coordination of Care
- Data Infrastructure
- 3. Clinical Systems + Infrastructure
- 4. Promoting Behavioral Health through Nonclinical Methods

The four adopted themes are being incorporated into the Strategic Plan and will be further refined into locallytailored strategies throughout the rest of 2024 and beginning of 2025.







#### More on the Strategic Plan

| The MHSU Alliance Strategic Plan IS  | The MHSU Alliance Strategic Plan IS NOT   |
|--|---|
| A living document; the Strategic Plan can and will change as our community continues to learn and grow together around behavioral health efforts.  A template for future work plans and progress on specific strategies and initiatives.  A communication tool for updates to Alliance Members and the broader community.  An invitation to any individual or organization/entity who wants to help improve behavioral health in Larimer County.  Collaborative and consensus-based. | A static report that will sit on a shelf.  The only effort to address or improve behavioral health, mental health and/or substance use in the community. There are many wonderful groups and partners who are also working on this issue.  Perfect, complete, or all encompassing of all the needs, gaps, and opportunities for behavioral health care in Larimer County and/or Colorado. |

#### What's Next



#### Finalize Strategic Plan

CIT is in the final stages of drafting the Strategic Plan document.



#### Celebrate, Share & Recruit

We will unveil the Strategic Plan to the public and invite all to join the Alliance.



#### Refine Strategies & Implement

Workgroups will form to shift themes into strategies and the work will begin!

#### Save the Date!

We are thrilled to invite Health District Board of Directors to the Strategic Plan Release Party on October 10 <sup>th</sup>!

It is a drop -in event, so you don't have to plan to make the whole time.

This event is public. All are welcome.

#### mhsu alliance

of larimer county

#### It's a party with a purpose!

Join us to celebrate the unveiling of our collaborative strategic plan and learn how you can be a part of the Alliance!

Mark your calendars for October 10th.

All are invited. We encourage you to bring your colleagues, clients/patients, or friends!



Thursday, October 10 2:30 pm to 4:00 pm Don't miss the big reveal.

Event details coming soon.

Email us at CIT@healthdistrict.org for more information.



#### Thank you! Questions?







#### 30th Anniversary Open House

**Goal:** Affirm brand identity and reinforce service awareness with key partners and community members.

**Audiences:** Community partners (primary), Health District staff, friends and family, community members

#### **Event Agenda & Details**

• Date: Wednesday, October 16th

• Location: Comms Suite, Lobby and Longs Peak Conference Room

• Theme: 30 Years of Caring

#### Agenda:

• Open House | 4-7pm

• Remarks | 4:30pm & 6:30pm

• Family Dental Clinic Tours | Offered every 15-20 minutes from 5-6pm

#### **Details:**

- Visitors will be able to browse historical displays spanning the Health District's 30 years in the lobby, Communications Suite, and Longs Peak Conference Room.
- Volunteer staff ambassadors will be posted at each display location to answer questions, including an additional greeter in the lobby.
- Dental Clinic tours will be conducted by volunteers from dental staff.
- Light snacks, treats and refreshments will be available, planning for up to 125 people.
- Swag bags will be available for visitors.
- Copies of the 2024-2025 Strategic Plan will be available in Longs Peak for visitors to flip through.
- · Changing Minds will have a table at the event.

#### **Promotion**

#### **Invitations**

- Save The Dates and Invites mailed
- e-Invitations distributed for sharing

#### Social Media

- '30 Ways' campaign began in May
- Open House promoted twice

#### Internal

- '30 Ways' campaign on intranet
- Staff Outlook invite

#### **Traditional**

 Reaching out to Coloradoan about op-ed opportunities

#### 30th Anniversary & Budget Messaging

**Goal:** Communicate expected reduction in organizational budget and introduce anticipated shift in organizational strategy.

**Audiences:** Community partners (primary), former Board members, Health District staff, community members

#### **Communications Timeline & Key Events**

#### May -June

- 30th Anniversary featured in Spring 2024 Compass
- 30 Ways to a Healthier Community campaign launched and ongoing

#### **August**

Open House save-the-dates mailed

#### September

- Open House invitations & e-Invite distributed to Board of Directors and staff
- Hard copies of Strategic Plan shared with Board and Leadership

#### October

- 10/01 Open House press release to be posted to website and distributed
- 10/01 Board President to receive draft remarks for Open House prep
- 10/09 Target date for op-ed from Health District Board Chair
- 10/10 Board of Directors to receive communications prep kit and Open House run-of-show
- 10/15 Board of Directors to receive draft FY2025 budget
- 10/15 Health District Board and Alumni Gathering
- 10/16 30th Anniversary Open House with remarks from Board President (4:30 and 6:30 pm)
- 10/22 FY2025 Board meeting and Budget study session

#### November

- Fall 2024 Compass to publish with photos and recap from Open House
- 11/12 FY2025 Budget Hearing

#### December

• 12/10 - FY2025 Budget Approval

#### Resources

#### **E-Invites**

 e-Invitations distributed for sharing with community contacts

#### **Prep Packets**

 Support materials, including talking points, provided for alignment

#### **Comms**

 Social media and op-ed will help share key messaging

#### **Partnerships**

 Gathering with previous Board members in advance of Open House

## 2025 Budget Planning Timeline and Update



## 2024 Strategic Planning & Budgeting Timeline

May 15 & 16: Board strategic planning retreat

July 23: Board meeting Adopt strategic plan



Vlay

June

luly

**Aug** 



June 25: Board meeting
Review of draft strategic plan



August 27:

Board meeting

Process update and highlight and discussion of programs that will enable achievement of strategic plan objectives

\*\*Board budget work session\*\*

Discussion of programmatic priorities

September 24: Board meeting

Update on administrative changes and considerations to inform the 2025 budget



November 12: Budget hearing & board meeting
Public hearing of draft 2025 budget



Sept

Oct

Nov

Dec



October 15: Board receives proposed budget

October 22:

**Board** meeting

Presentation of preliminary budget to Board reflecting budget scenarios

**Board budget work session**Revision of draft budget



December 10:

**Budget approval & board meeting Final approval of 2025 budget**, reflecting the

organizational strategic plan, program priorities, and availability of funds



### 2025 Budget Considerations



- ➤ Revisions to budget based on direction from Board of Directors
- ➤ Budgeting for Capital Maintenance and Projects
- Changes to Chart of Accounts
- Compensation Increases (includes Benefits)



## 2024 Legislative Special Session Review and Revenue Forecasting

September 24, 2024



### 2024 Legislative Special Session Overview

During the regular 2024 legislative session, the Colorado legislature passed SB24-233, reducing statewide property tax collections by \$1.3 billion. During the 2024 Special Session, HB 24B-1001 was passed which will cut an additional \$254 million.

- Assessment rates will decrease progressively beginning in 2025.
- Revenue caps will take effect for local governments (10.5% per assessment cycle).
- No changes to property tax revenue until 2026 as new provisions take effect for Property Tax Year 2025.



## Revenue Implications from Property Tax Changes

Property tax cuts are not set to influence revenue until 2026 due to changes taking effect in Property Tax Year 2025. However, there are immediate considerations for 2025 and beyond.

- In 2024, the Health District received  $\sim$ \$1 million in backfill.
- In 2025, we will not receive backfill, leading to a functional reduction of \$1 million in operating revenue.
- Revenue implications for 2026 and beyond are not yet known, but property tax revenue will decrease unless other legislative action occurs.

